



**Policyholders,  
People, Profit.**

SHERATON CENTRE HOTEL  
123 QUEEN STREET WEST  
TORONTO, ONTARIO

<b>WEDNESDAY, MARCH 25, 2020</b>		
<b>10:00 - 4:30</b>	<b>Registration Desk Open</b>	<i>Concourse</i>
<b>11:30</b>	<b>Farm Mutual Re Lunch</b>	<i>Grand Ballroom West</i>
<b>1:00</b>	<b>Farm Mutual Re Annual General Meeting &amp; Information Session</b>	<i>Grand Ballroom East</i>
	<b>Farm Mutual Foundation Report</b>	<i>Grand Ballroom East</i>
<b>3:00 - 3:30</b>	<b>Collectivfide Information Session - <i>All Attendees Welcome</i></b>	<i>Grand Ballroom East</i>
<b>3:30 - 4:00</b>	<b>Collectivfide Annual General Meeting - <i>Shareholders Only</i></b>	<i>Grand Ballroom East</i>
<b>THURSDAY, MARCH 26, 2020</b>		
<b>7:00</b>	<b>Breakfast &amp; Keynote Speaker - Drew Dudley</b> <i>Breakfast Tables will close at 8:10, please take your seats for the Keynote Address beginning at 8:15.</i>	<i>Grand Ballroom</i>
<b>10:00</b>	<b>Non-Delegate Program - Mairlyn Smith</b>	<i>Sheraton Hall E</i>
	<b>Coffee Break - Sponsored by Guy Carpenter</b>	
<b>10:00</b>	<b>Fire Mutuals Guarantee Fund Annual General Meeting &amp; Trustee Election</b>	<i>Osgoode Ballroom</i>
<b>10:30*</b>	<b>OMIA Annual General Meeting</b>	<i>Osgoode Ballroom</i>
<i>*Please note the OMIA AGM commences immediately following the conclusion of the FMGF Meeting</i>		
<b>12:00</b>	<b>Awards Luncheon</b>	<i>Grand Ballroom</i>
<b>2:15 - 3:15</b>	<b>Concurrent Sessions</b>	
	➤ Marketing the Mutual Secret	<i>Osgoode Ballroom</i>
	➤ Underwriting & Market Cycles	<i>Sheraton Hall A,B,C</i>
	➤ Data, Data Everywhere	<i>Sheraton Hall E</i>
	<b>Coffee Break - Sponsored by Madorin Snyder</b>	
<b>3:30 - 4:30</b>	<b>Concurrent Sessions</b>	
	➤ Crisis Communication - What to Say When Things Go Wrong	<i>Osgoode Ballroom</i>
	➤ Evaluating InsureTech Opportunities	<i>Sheraton Hall A,B,C</i>
	➤ Cybercrime - The Bad Guys Are Getting Worse	<i>Sheraton Hall E</i>
<b>6:30</b>	<b>Banquet</b>	<i>Grand Ballroom</i>
<b>8:00</b>	<b>OMIA/Farm Mutual Re Joint Hospitality Suite</b> <i>Includes Farm Mutual Foundation Auction - Silent &amp; Live</i>	<i>Grand Ballroom Foyer</i>
<b>FRIDAY, MARCH 27, 2020</b>		
<b>7:00</b>	<b>CAMIC Breakfast &amp; Meeting</b>	<i>Grand Ballroom East</i>